

Timberlane Resort Pontoon Rental Agreement

User Responsibility

Please do not rent or operate any pontoon unless you are confident in your ability to do so safely. By taking possession of the pontoon, you acknowledge that you understand its operation and agree to operate it responsibly and in accordance with all applicable laws and safety requirements.

All renters are required to participate in a brief safety orientation prior to departure, which will include basic operation, safety procedures, and equipment overview.

The renter accepting the pontoon rental agreement is responsible for the conduct and safety of all passengers and guests associated with the rental.

Rental Period

A one day rental is based on approximately 12 hours, typically between 9:00 AM and 9:00 PM.

Early departures or extended hours may be available depending on staff availability and must be arranged in advance.

Pontoon availability, launch timing, and pickup timing may be affected by weather, water conditions, mechanical issues, staffing availability, or other operational circumstances.

Payment Policy

Effective May 21, 2026, Timberlane Resort and Lake Life Lodging no longer accept checks for pontoon rentals.

- A valid credit or debit card is required for all pontoon reservations.

- The card provided will be used for rental charges, fuel charges, damages, excessive cleaning, missing equipment, fines, or other authorized charges associated with the rental.
 - Payment terms and timing will be communicated at the time of booking.
-

Cancellation & Rescheduling Policy

Pontoon reservations may be canceled up until the day of the scheduled rental for a full refund.

If renters choose to end their rental early or return the pontoon prior to the scheduled end of the rental period, no refund or partial refund will be issued.

Requests to reschedule pontoon rentals are handled at the discretion of Timberlane Resort and Lake Life Lodging and are subject to availability. Rescheduling may not always be possible.

Fuel Policy

Your rental includes the first full tank of fuel.

Guests may refuel the pontoon themselves using only 91 octane fuel.

Use of fuel lower than 91 octane is strictly prohibited and may result in additional charges, mechanical repair costs, towing fees, loss of use charges, and liability for any resulting damage to the pontoon or engine.

For guests staying on Long Lake or the Fish Hook River, refueling service may also be coordinated directly through Lake Life Lodging management for added convenience.

Management-coordinated refueling service must be arranged in advance and is charged at \$6.50 per gallon with a 5 gallon minimum purchase.

Damage Protection & Responsibility

All pontoon rentals booked on or after April 24, 2026 include a mandatory damage protection fee of \$7 per day, which covers accidental damage during the rental period.

Reservations made prior to this date may be subject to a separate security deposit in accordance with the terms agreed to at the time of booking.

Renters remain responsible for:

- Damage caused by negligence, reckless operation, intoxicated operation, or misuse,
- Significant or excessive damage beyond normal wear,
- Damage resulting from violation of boating laws or safety requirements,
- Lost, stolen, or damaged equipment,
- Failure to follow operating or safety guidelines, and
- Any charges not covered under the damage protection program.

Any damage, collision, grounding, equipment issue, or accident must be reported immediately. Failure to report damage or incidents may result in additional charges.

User Error & Assistance

If assistance is required due to operator error, renters must contact our management team immediately.

Additional service, retrieval, towing, cleaning, rescue, or recovery fees incurred due to operator error, negligence, misuse, unsafe operation, or violation of rental policies will be charged to the renter.

Safety Rules & Requirements

- Operators must be at least 21 years old and hold a valid driver's license.
- Maximum passenger capacity must not be exceeded.
- The operator/driver of the pontoon must remain completely sober at all times while the pontoon is in operation.
- Operating a pontoon under the influence of alcohol, marijuana, controlled substances, or impairing medications is strictly prohibited.
- All local, state, and federal boating laws must be followed, including no wake zones and waterway restrictions.
- Life jackets are provided and should be used as appropriate.
- Children must be supervised at all times.
- Reckless, unsafe, or negligent operation is strictly prohibited.

The pontoon must be operated in a safe, respectful, and lawful manner at all times.

Security & Care

When not in use, the pontoon must be turned off, secured, and the keys removed.

Renters are responsible for the pontoon, its contents, and any personal belongings brought onboard during the rental period.

Pontoon Availability & Unforeseen Circumstances

While Lake Life Lodging makes every effort to provide reserved pontoons as scheduled, unforeseen circumstances including maintenance issues, mechanical failures, weather conditions, safety concerns, water conditions, or operational issues may occasionally affect pontoon availability.

Lake Life Lodging reserves the right to:

- Substitute a comparable pontoon when available,
- Delay or modify rental timing when necessary for safety or operational reasons,
- Cancel a pontoon reservation and issue a full refund of amounts paid for the pontoon rental.

Lake Life Lodging shall not be responsible for additional expenses, travel costs, lodging costs, inconvenience, or consequential damages related to pontoon unavailability or cancellation.

Liability & Assumption of Risk

Use of the pontoon and all related equipment is at the renter's and passengers' own risk.

Lake Life Lodging and property owners are not liable for injury, death, loss, theft, or damage resulting from use of the pontoon, including but not limited to accidents, weather conditions, water conditions, equipment failure, passenger behavior, or operator error.

Indemnification

By agreeing to this rental, the renter and all guests assume full responsibility for use of the pontoon and agree to indemnify and hold harmless Lake Life Lodging and its property owners from any claims, damages, liabilities, losses, costs, or legal expenses arising from the rental, operation, or use of the pontoon.

Timberlane Resort and Lake Life Lodging Team